

Career Video

Women's voice 1: We have a very unique customer base. At California Casualty we serve those who serve our communities.

Women's voice 2: We pride ourselves on service.

Women's voice 3: It's more than just a job it's our own little community.

Men's Voice: At California Casualty we protect American heroes.

Scott Boudreaux: I think at California Casualty, it's not just a job it's a career and that's what it's been for me and it's just a great place to work.

Beau Brown: California Casualty's customers are teachers, law enforcement officers, firefighters and nurses. So our focus is trying to provide unique coverages for these occupations. California Casualty was founded by my great-grandfather in 1914. We've spread out from 13 states to 43 states and the District of Columbia. California Casualty is policyholder owned so our biggest focus is on fulfilling our promises and delivering exceptional customer service to our policyholders.

Debra Smith: The California Casualty code is a standard of how we do business - provide good service to our customers.

Justin Hartleib: The California Casualty code was written by Carl Brown Junior and it's really a timeless statement that I use in my everyday job.

Beau Brown: Our core values are acting with integrity, fulfilling our promises and providing exceptional customer service.

April Uballe: It's not always easy, no. There's times when we have difficult calls there's difficult claims so part of that is to be patient, understand their needs, maybe sympathize with them. Being able to guide people and take some of that burden off their shoulders is what's satisfying. Knowing that you're helping.

Scott Boudreaux: When California Casualty sells you an insurance policy California Casualty customer service, claims, underwriting we're all here for the customers benefit.

Justin Hartleib: Coming in here everyday is like coming in to your second family. The co-workers are really what makes it a good place to work.

Debra Smith: It's a family run company that treats their employees very good.

Scott Boudreaux: They come to your desk they know your name they know everybody's name.

April Uballe: The employee luncheon is served by our executives; it's a way of thanking the employees.

Beau Brown: Our employees see this as a place where they can learn and grow.

Kara Grimmett: With California Casualty the sky is the limit. They invest a lot of time and effort at making sure that you can be the best that you can be and there are so many opportunities.

Beau Brown: California Casualty pays competitively and we offer a great package of benefits but that's not what keeps our employees here. Our employees like the environment they feel that the company is a company that has integrity.

April Uballe: It is rewarding to be able to give back to the people that give to us.

Debra Smith: It's an honor to serve those that serve us.

Scott Boudreaux: To be able to take care of them and give back that's amazing.

Justin Hartleib: At California Casualty

Kara Grimmett: At California Casualty

Scott Boudreaux: At California Casualty we protect American heroes.